

# DELIVERIES TO ZAMBIA

---

## Important Notice for Our Zambian Customers

We are pleased to welcome customers from Zambia to shop with Adams Discount Centre. To ensure your goods reach you safely and efficiently, we have specific arrangements in place for cross-border logistics.

Please note that all deliveries to Zambia are facilitated through our trusted partner courier, **ICYPEED**. This partnership ensures that cross-border shipping, customs clearance, and final delivery are handled by specialists in the region.

## Partner Courier Registration

---

To receive your order, you are required to register an account directly with ICYPEED. Once registered, they will manage the entire logistics process of moving your order from our store into Zambia.

### Register for Delivery Services:

Please sign up at the official portal: <https://icypeed.com/>

## Important Information Regarding Fees

---

It is important to understand the division of responsibility regarding payments:

- **Direct Payment:** All shipping fees, delivery charges, and customs duties are payable directly to ICYPEED, not to Adams Discount Centre.
- **No Collection on Behalf:** We do not collect, process, or quote courier or customs charges.
- **Communication:** ICYPEED will contact you directly regarding delivery timelines, cost breakdowns, and any documentation required for customs clearance.

## How It Works: Step-by-Step

---

1. **Place Your Order:** Shop on the Adams Discount Centre website and complete your purchase as normal.
2. **Register with Courier:** Sign up for Zambia delivery services via <https://icypeed.com/>.

3. **Settle Logistics Fees:** Pay all delivery and related customs charges directly to ICYPEED upon their request.
4. **Delivery:** ICYPEED collects your goods from us and delivers them to your chosen location in Zambia.

*By proceeding with your purchase, you acknowledge and accept that delivery arrangements and payments are made directly between you (the customer) and ICYPEED. Adams Discount Centre acts solely as the supplier of goods.*

---

## **Need Assistance?**

If you require help coordinating your order details for the courier, please contact us:

### **Adams Discount Centre**

Phone: (+27) 11 465 7928

Email: [adams@adamsdiscount.co.za](mailto:adams@adamsdiscount.co.za)